



This 24-Hour Emergency Roadside Assistance benefit contains **Our** 24 hour emergency road service telephone number for You to call when **Your Vehicle** is disabled. When arranging for Roadside Assistance, please call **855-216-6133** and reference **Your** Producer Code: **24165**, Contract Number: **Last six (6) digits of the Vehicle Identification Number (VIN)** and Plan Letter, **"PU."** You will not be required to pay any fee or sum when **Your** service is for a tow up to two hundred and forty (240) kilometers or other covered service listed below. You are entitled to one (1) covered service within a seventy two (72) hour period. **Covered services not obtained through Us are not reimbursable.**

COVERED ROADSIDE ASSISTANCE SERVICES

- **Towing:** Up to two hundred and forty (240) kilometers at no out of pocket expense to **You**. Additional kilometers are available and will be negotiated prior to sending out a service vehicle. Additional kilometers are to be paid by **You** directly to the service provider at the time of service.
- **Mechanical First Aid:** Any minor adjustment that a dispatched service provider might perform to allow **Your Vehicle** to proceed safely under its own power.
- **Battery Service:** Jumpstart or boost a dead battery.
- **Delivery Service:** Including gasoline, water, oil, or any supplies necessary to send **Your Vehicle** on its way. **You** are responsible for the actual cost of fluid and/or supplies delivered.
- **Tire Service:** If **You** get a flat tire, **Your Vehicle's** spare tire will be installed, as long as it's inflated and serviceable.
- **Lockout Services:** We will send a locksmith if **You** are accidentally locked out of **Your Vehicle**. Access to motorcycle compartment only.

Limit: No more than five (5) service calls within twelve (12) months.

IMPORTANT: You must be with the **Vehicle** when the service provider arrives, unless it is unsafe to remain with the **Vehicle**, as they **cannot service an unattended Vehicle**. Service provided must be for a Covered Roadside Assistance Service referenced above. Covered Services are rendered as "emergency services" are available only to a **Vehicle** that is unable to proceed safely under its own power due to disablement as a result of unavoidable circumstances. Covered Roadside Assistance Services are not intended to be a substitute for regular maintenance or repair of **Your Vehicle**.

TERMS AND CONDITIONS

- **You, Your** means the individual who purchased the Commercial T/A All-Season 2 tire from BFGoodrich;
- **We, Us or Our** means NSD Global, LLC. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431; 800-338-2680;
- **Vehicle** means the Vehicle with the Commercial T/A All-Season 2 tire from BFGoodrich on it;
- All benefits are available to **You** up to **Your** benefit limit without any additional payments. **You** are responsible for any non-covered expenses;
- **Your** 24-Roadside Assistance benefit begins on the date **You** purchased **Your** tire and continues for a period of two (2) years unless cancelled earlier by **You**;
- For Customer Service please contact **Us** at 800-338-2680, Monday through Friday, from 8:30 am - 5 pm eastern time;
- All claims must be reported to the **Us** at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431; 888-684-9327;
- **You** have the right to file a complaint by submitting a written complaint to **Our** Customer Service Department at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431 or by calling 1-800-338-2680, Monday through Friday, from 8:30 am - 5 pm eastern time;
- **THIS IS NOT AN INSURANCE CONTRACT.**
- **This is not an Automobile Physical Damage or Automobile Liability insurance contract.**

EXCLUSIONS

The following items are not included as part of the 24-Hour Emergency Roadside Assistance benefit: (a) Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the **Vehicle** in the commission of a felony; (b) Cost of parts, replacement keys, fluids, and lubricants, or fuel, cost of installation of products, or materials; (c) Non-emergency towing or other non-emergency service(s) as "emergency services" are defined above (e.g., non-emergency mounting or removing of any tires, snow tires or chains); (d) Shoveling of snow from around a **Vehicle**; (e) Tire Repair; (f) Vehicles other than the covered **Vehicle**; (g) Any **Vehicle** used for racing or commercial purposes; (h) A **Vehicle** in tow; (i) Trailers of any type; (j) Any and all taxes, fines or tolls; (k) Damage or disablement due to a war or any warlike act whether war is declared or not, terrorism, acts of God, fire, flood or vandalism; (l) Towing from or repair work performed at a service station, garage or repair shop; (m) Towing by other than a towing company, service station or garage duly licensed according to provide such services to the **Vehicle**; (n) storage charges for the **Vehicle**; (o) Towing or other service on a **Vehicle** that is not in a safe condition to be towed or serviced, or that may result in damage to the **Vehicle** if towed or serviced; (p) Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc; (q) Towing in the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law; (r) Repeated service calls for a **Vehicle** in need of routine maintenance or repair.

CANCELLATION

You may cancel **Your** 24-Hour Roadside Assistance benefit at any time by contacting NSD Global, LLC., at 1-800-338-2680, Monday through Friday, from 8:30 am - 5 pm eastern time. As the 24-Hour Roadside Assistance benefit was provided to **You** as a complimentary benefit, no refund will be made available to **You** and no cancellation fee will apply.



TRANSFER

Your 24-Hour Roadside Assistance benefit cannot be transferred.

PRIVACY NOTICE

This Privacy Policy explains how **We** collect, use, share and protect information about **You**. **We** also provide information regarding how **You** can access and update **Your** information and make certain choices about how **Your** information is used.

We collect and use the following personal information about **You**, for the following purposes:

- For the purposes of providing 24-Hour Roadside Assistance Services: **We** or the Seller, listed in the registration section of this Membership, may collect, use and disclose the following personal information: (a) **Your** name (first and last); (b) email address; (c) telephone number(s); (d) current location information including the address, city, province where **You** and **Your Vehicle** are currently located and the location type of **Your** current location (residence, work/office building, street, highway, parking garage, parking lot, or other); (e) destination location information of where **You** would like **Your Vehicle** towed including the address, city, province and the location type of **Your** destination location (residence, dealership, repair facility, or other); (f) vehicle information (make, model, color, year, tag #, VIN); and (g) preferred method of contact (email or text).

We will retain **Your** personal information and usage information for as long as **Your** Membership is active and as needed to provide **You** services. Even after **Your** account is terminated, **We** will retain **Your** personal information and usage information (transaction history) as needed to comply with **Our** legal and regulatory obligations, resolve disputes, conclude any activities related to cancellation of the Membership, investigate or prevent fraud and other inappropriate activity, and to enforce **Our** agreements. After a period of time, **Your** data may be anonymized and aggregated, and then may be used for internal business purposes such as to improve **Our** services.

Your personal information will be kept in a file at **Our** offices (located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431) and/or the Seller, or replacement locations for the foregoing, which files will be accessible only by the administrative personnel and other employees, contractors, or agents of **Us** and the Seller who have need to access **Your** information to fulfill the benefit offerings referenced within this Membership.

You also consent to the sharing of **Your** personal information between **Us** and Seller, as well as the transferring of **Your** personal information to any third-party service providers who may process **Your** personal information on behalf of **Us** or Seller, for the same purposes described above. Third-party service providers may include any of the following: a provider of towing and/or emergency roadside assistance. You consent to the disclosure, transfer, processing and storage of **Your** personal information in jurisdictions outside of Canada, including the USA, and acknowledge that **Your** personal information may be accessible to government authorities under lawful orders made in such jurisdictions. Your personal information may also be transferred to a third-party or parties in the event (a) that **We** or the Seller sells, transfers or assigns its assets or operations of such third party or parties, and (b) in connection with due diligence for, and completion of, any such transaction or any financing transaction involving such assets or operations. The collection, handling and use of **Your** personal information will also be subject to the applicable privacy policies of **Us** or Seller. **Your** personal information may also be disclosed in other circumstances where required or permitted by law.

You may request access to **Your** personal information, and may rectify any personal information in **Your** file that is inaccurate, incomplete or out-of-date, by submitting a written request. If **You** wish to opt out of this Membership and withdraw **Your** personal information or revise **Your** personal information at any time, or if **You** would like further information on the privacy policies of **Us** or Seller (including for written information about service providers outside Canada, or for questions about such service providers), please contact **Us** by calling (888) 684-9327 or writing to NSD Global, LLC at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431; Attention Director of Licensing and Compliance. If **You** choose to withdraw **Your** personal information but wish to enter into a new contract at a later date, **You** will need to resubmit **Your** personal information.

From time to time, **We** may update this Privacy Policy to reflect changes to **Our** information practices. Any changes will be effective immediately upon the posting of the revised Privacy Policy. If **We** make any material changes, **We** will notify **You** by mail or email (to the last known address in **Our** system).